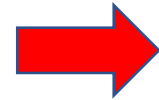
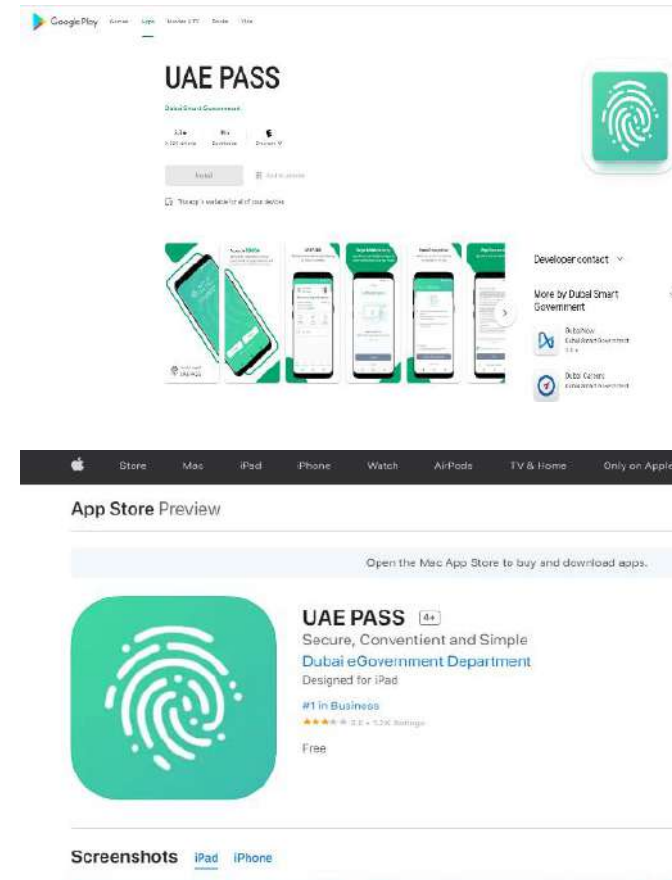
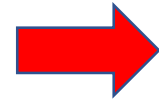


How to download an Electronic Visa

- Open the link: <https://www.youtube.com/watch?v=M62taRz58f0> or scan the QR code to play the video guide.

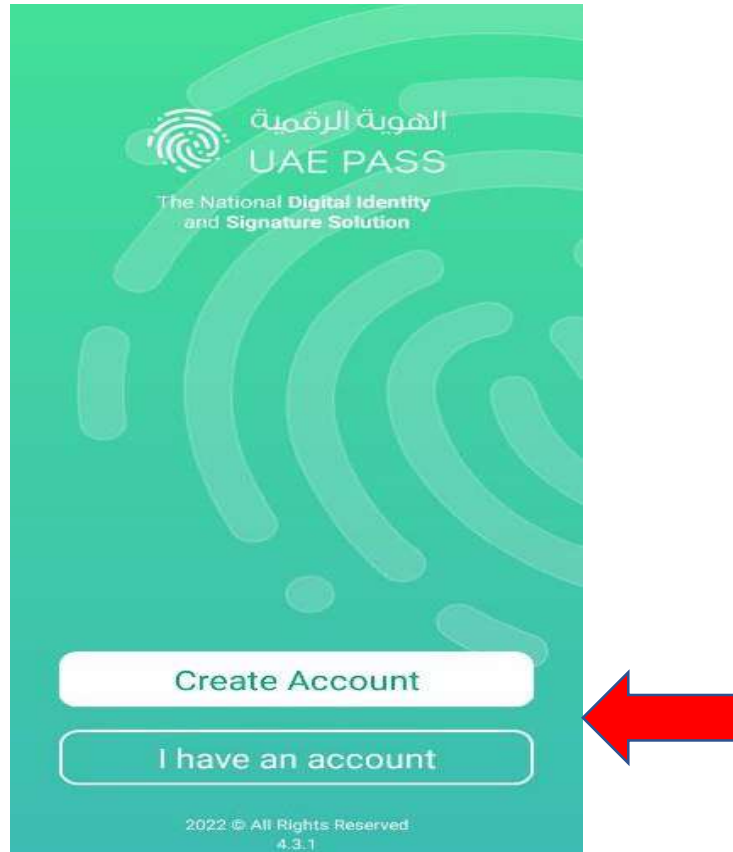


1. Download UAE PASS from Google Play (for Android users) or Apple App Store (for iOS users).

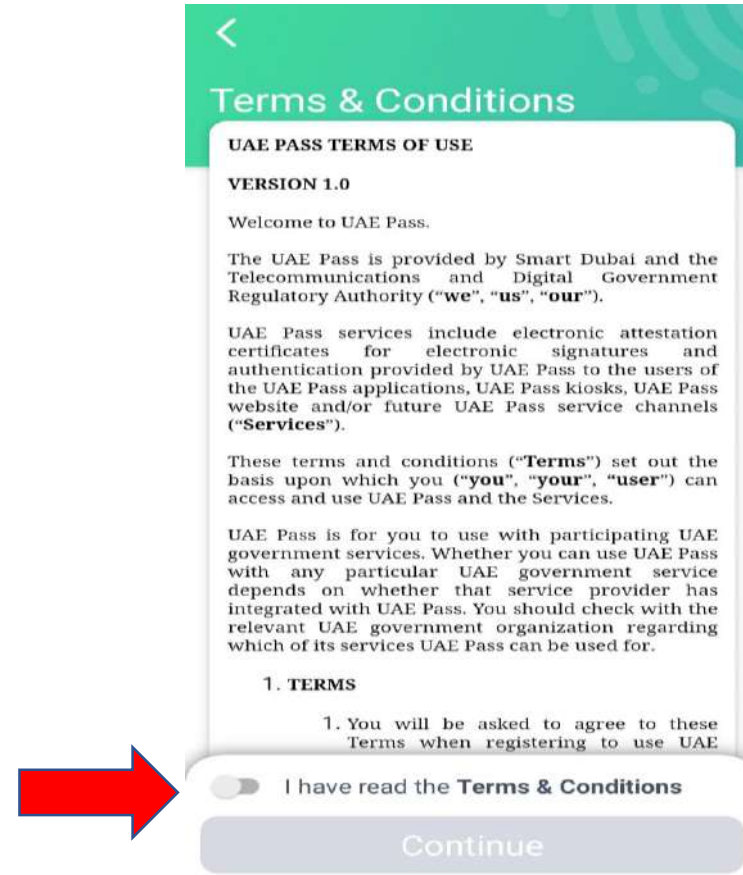


2. Create an account, and Click I have read the Terms and Conditions to continue.

Step 1

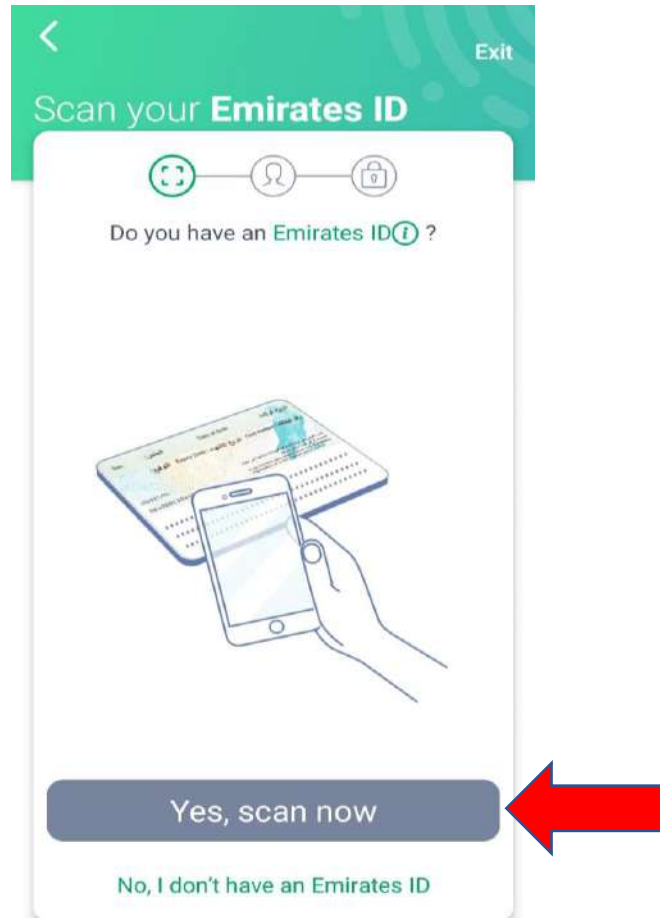


Step 2



Scan the back of your Valid Emirates ID, then Click Confirm to continue.

Step 1



< Exit

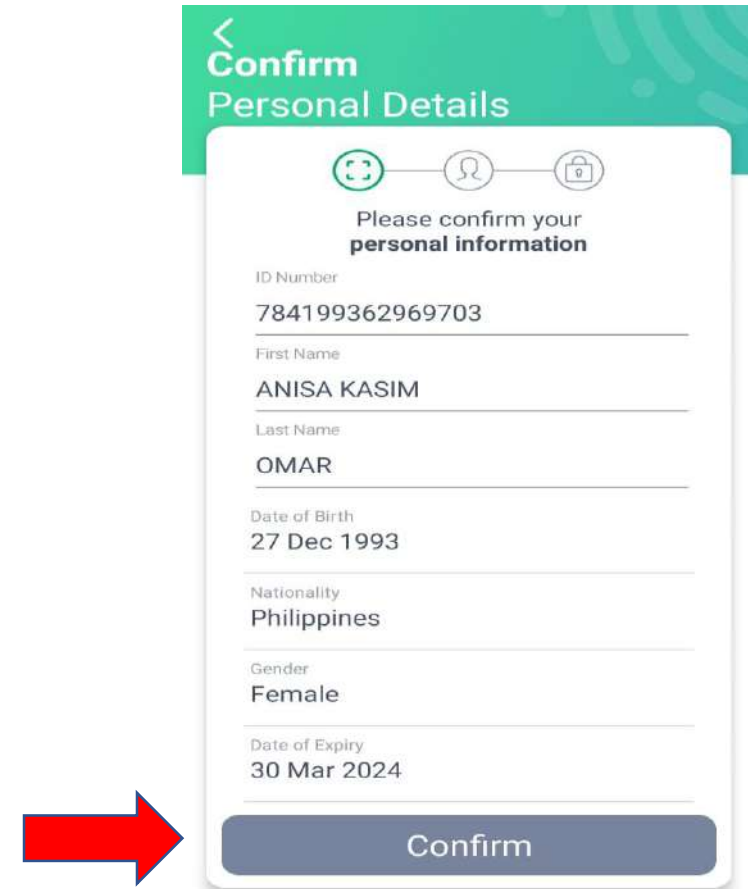
Scan your **Emirates ID**

Do you have an **Emirates ID** ?

Yes, scan now

No, I don't have an Emirates ID

Step 2



< Confirm

Personal Details

Please confirm your **personal information**

ID Number
784199362969703

First Name
ANISA KASIM

Last Name
OMAR

Date of Birth
27 Dec 1993

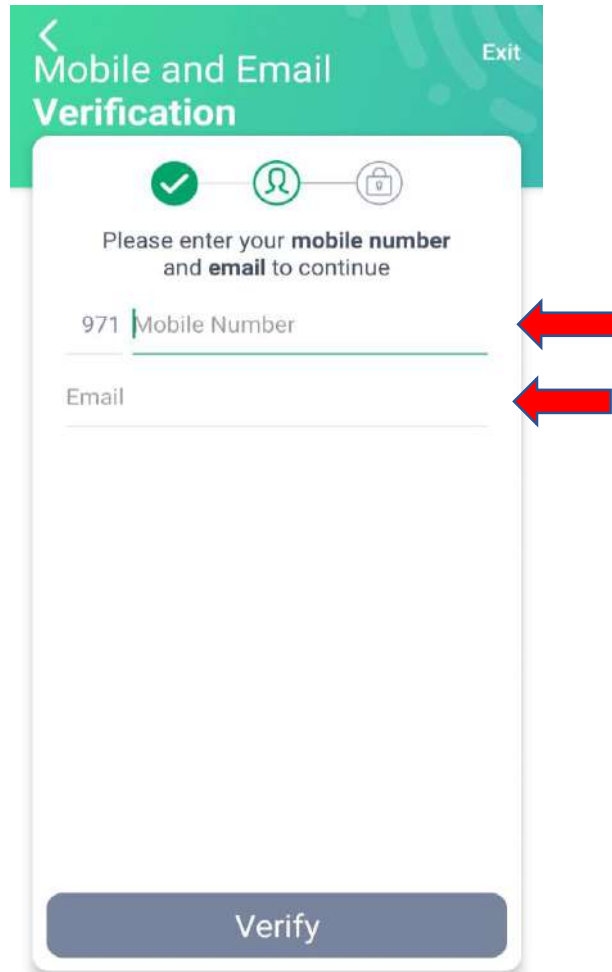
Nationality
Philippines

Gender
Female

Date of Expiry
30 Mar 2024

Confirm

Enter your active number and email to receive the OTP for verification.



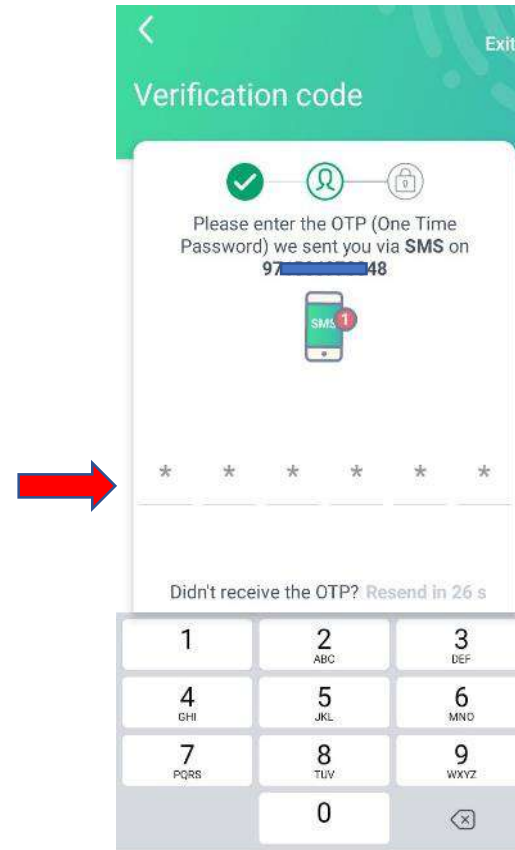
Mobile and Email Verification

Please enter your **mobile number** and **email** to continue

971

Verify

Two red arrows point to the mobile number and email input fields.



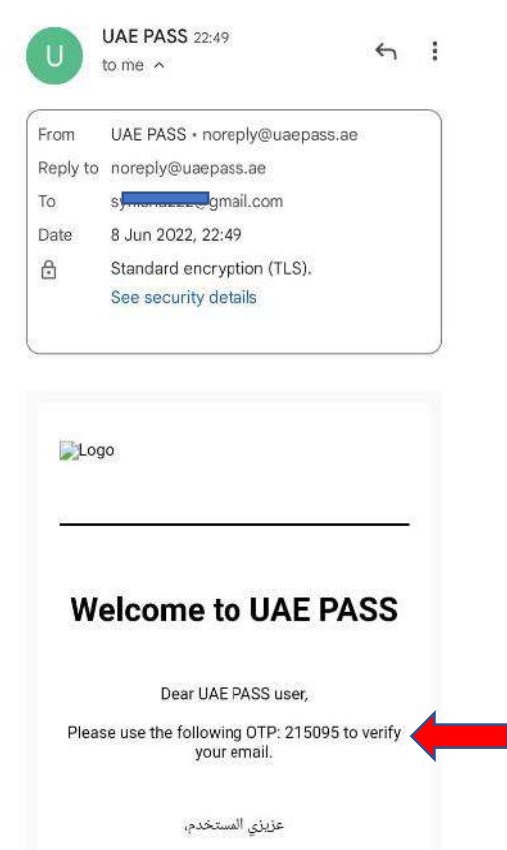
Verification code

Please enter the OTP (One Time Password) we sent you via SMS on 97

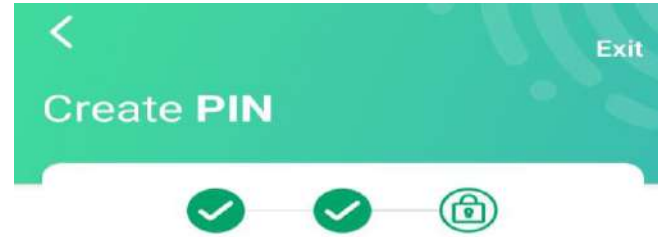
Didn't receive the OTP? Resend in 26 s

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	<input type="text"/>

A red arrow points from the verification code screen back to the verification form.

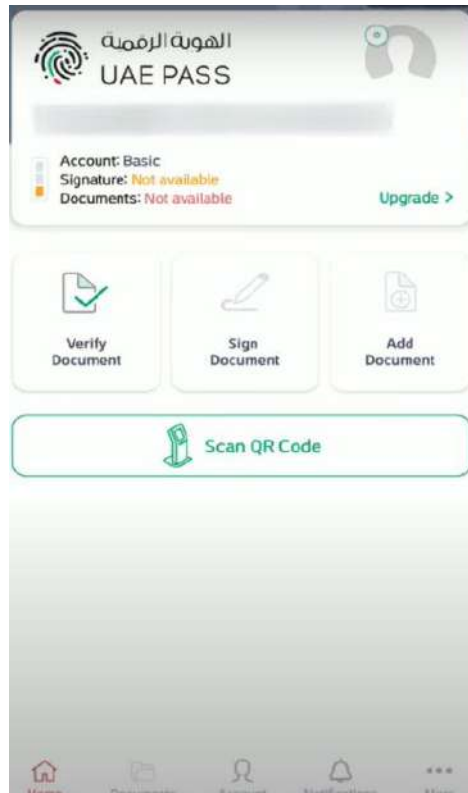


Create a 4-digit PIN number.

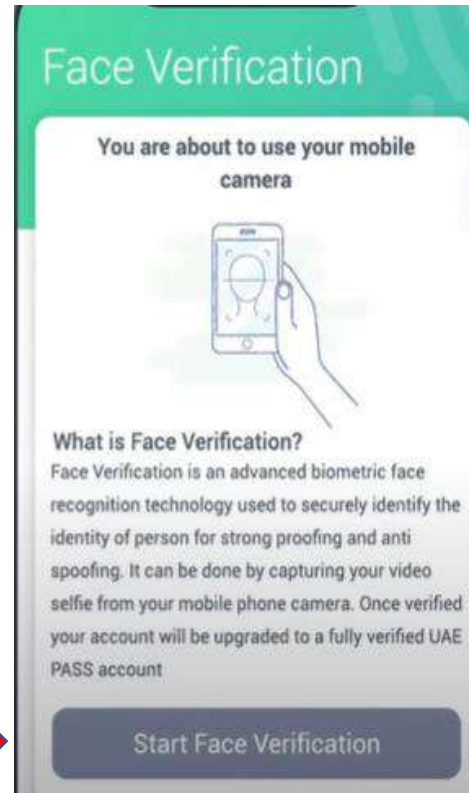


To upgrade the account, complete the process with Kiosk machine or through your Mobile App by following the **Face Verification** and Set a password (at least six characters compose of 1 Uppercase/Capital Letter and 1 Lowercase/Small letter and 4-digit number).

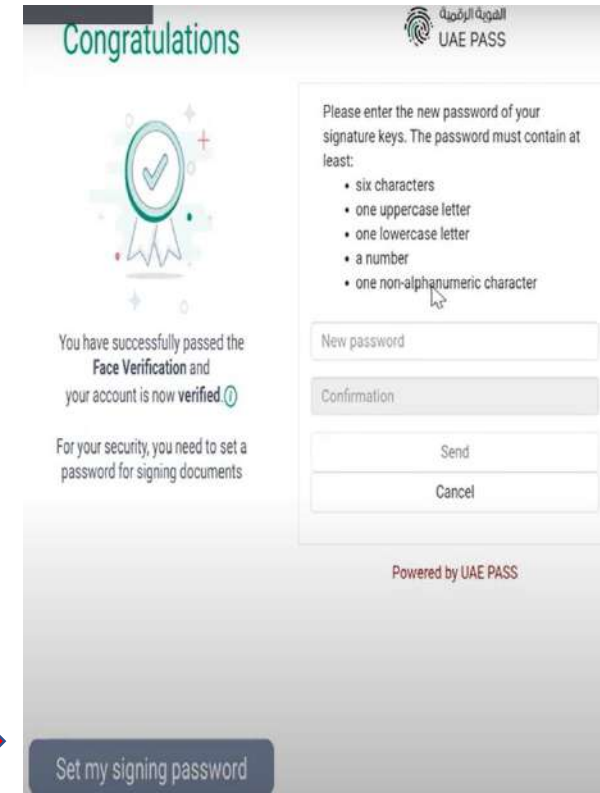
Step 1



Step 2

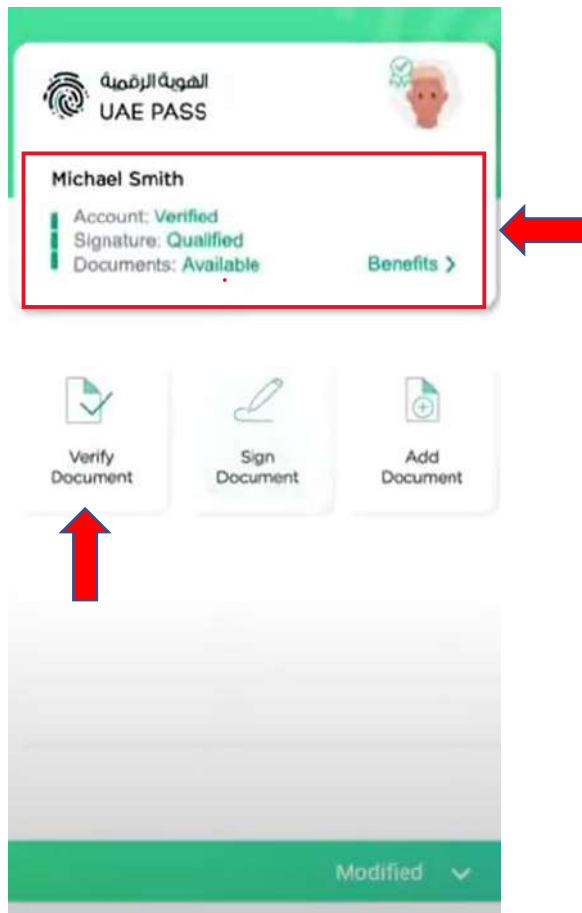


Step 3

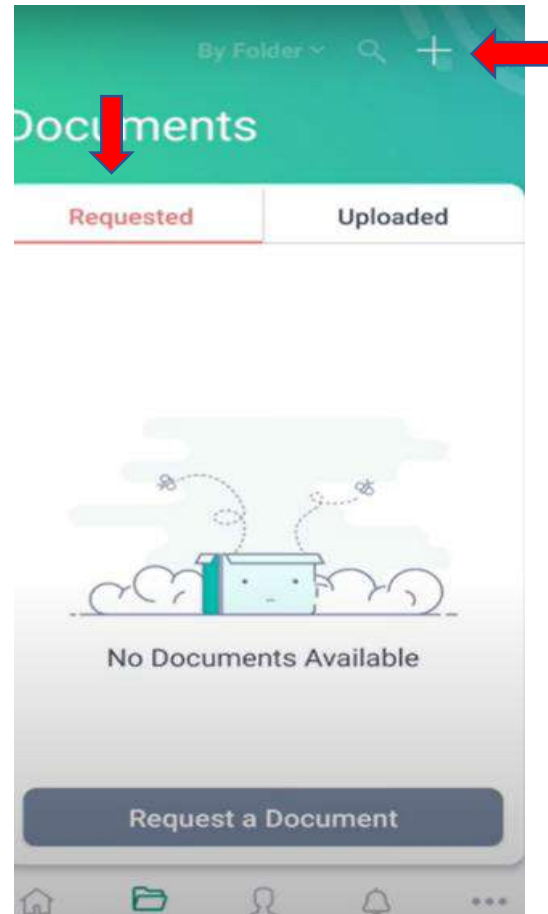


If your account appears the same as the picture you can start download you're emirates ID and Residence Visa by requesting it from the Federal Authority for Identity and Citizenship in the Add Documents Section (Step 2).

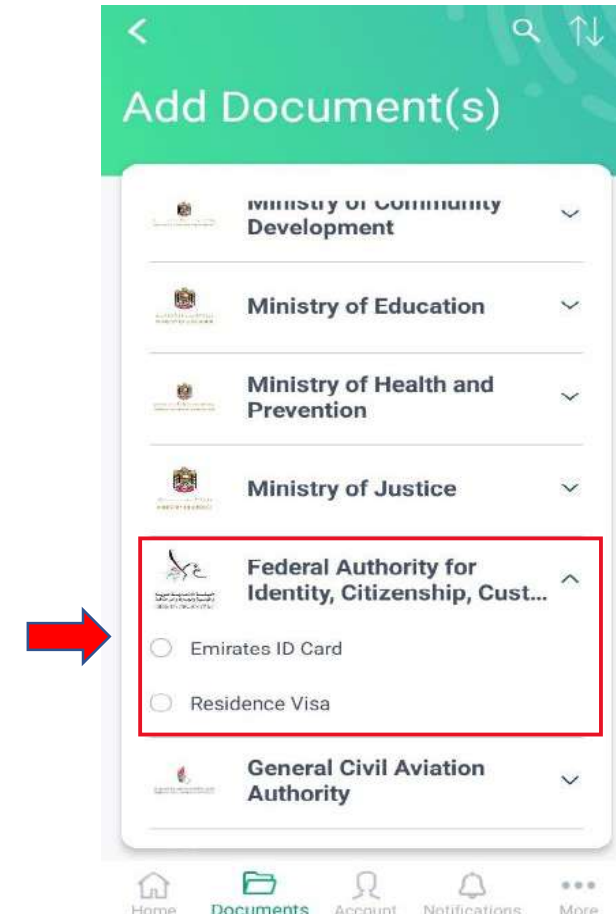
Step 1



Step 2

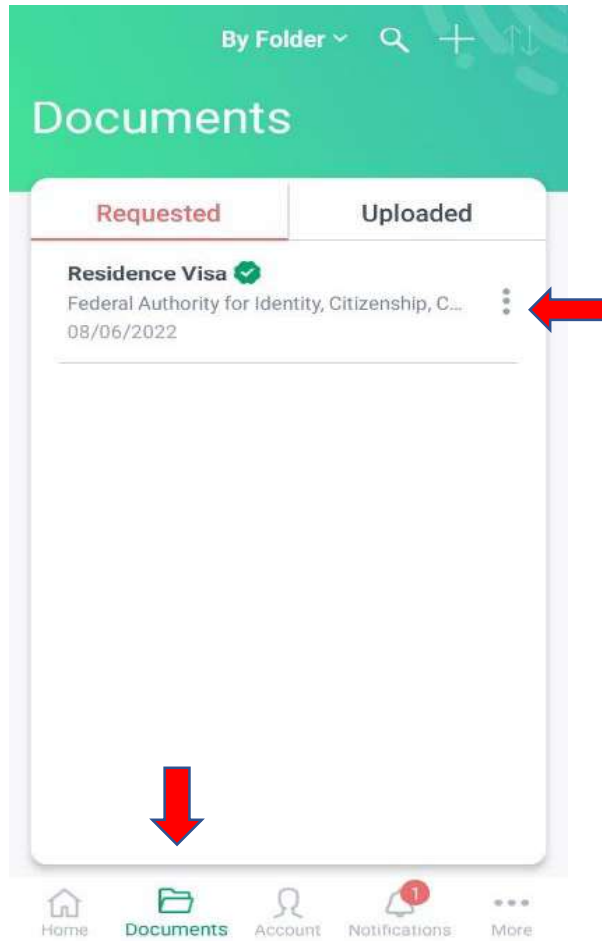


Step 3



You can see your requested files by following these 3 steps.

Step 1



Step 2



Step 3

